

RETURN FORM

Cancellation Rights that have been agreed before payment

You have a legal right to cancel your order within seven working days following your receipt of the goods for a refund. This period starts from the date of delivery of your parcel.

This right of withdrawal is without penalty. This right of return will not be accepted for products dedicated to a particular purpose (see Product Information). The items must be returned unused in their original condition with all supplied accessories and packaging, manuals ...). Items returned incomplete, damaged or soiled by the Customer will not be refunded. This right of withdrawal is in no way a free trial period. Any return received without compliance with its rules may not be refunded.

You are responsible for the condition of your goods until they reach us, so pack your items carefully to prevent damage in transit. If the goods are damaged or you send us an incomplete return, you will not be eligible for a full refund. For information, all the goods returned will be inspected on arrival before the refund. If your cancellation is received before your order has been sent, we will issue you with a full refund. If your order has been sent already, you will need to return the entire order at your cost. Refund will be done within 14 days after we receive your goods.

Any package opened or used by the purchaser, returned to Salamandres Distribution as part of a request for refund will be subject to a flat rate withholding £25.00 (rehabilitation, restructuring)

All returns must be accompanied by this return form completed, dated and signed.

Professionals : cancellation rights do not apply to professionals.

In case of refund, you will be directly refunded by re-crediting the credit card or Paypal account that was used for the transaction no later than 14 days after the date on which you have exercised your cancellation right, on the express condition have received your return (package delivered with signature).

Name :

Address :

Email Address :

Order number :

Order date :

Delivery date :

Item number :

Description :

Qty :

Item number :	Description :	Qty :
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Parcel not opened, not used * will be fully refund **

Parcel opened, used * will be subject to a flat rate withholding £25.00 **

Date :

Signature :

Return address: Salamandres Sav, UK return, 53 grande rue, 60620 Rosoy en multien, France

* In case of non-compliance with the rules or false information, we will not make any refund, and your package will be stored at your disposal in our warehouses for a period of 6 months.

** Overloads shipping fees paid at the time of the order for shipments outside UK are not refunded .